

## Shared Responsibility

**We will cooperate with each other to achieve the best results.**

*In action this means:*

- ✧ Accept help
- ✧ Ask for help
- ✧ Offer help
- ✧ Take ownership, and follow through
- ✧ Support agreed upon decisions
- ✧ Think to involve others

**DRAFT**

## Social Responsibility

**We choose to work here because we want to help people and society.**

*In action this means:*

- ✧ Promote the value of education for the individual and society
- ✧ Advocate for student interests
- ✧ Inform decision-makers
- ✧ Encourage efforts to break down social barriers
- ✧ Support outreach efforts in our workforce
- ✧ Look for ways to make a difference
- ✧ Support employee volunteers

**DRAFT**



## Students Channel

*“We Help  
Put America  
Through  
School”*

**V  
A  
L  
U  
E  
S**

**In all we do, we will:**

- ✧ **Be Worthy of Trust**
- ✧ **Be Courteous**
- ✧ **Deliver Great Products and Services**
- ✧ **Be Efficient**

*January, 2001*

## Commitment to Excellence

**We are committed to doing the best job possible.**

*In action this means:*

- ✧ Exceed expectations
- ✧ Seek and implement improvements
- ✧ Attend to detail
- ✧ Focus on the customer
- ✧ Actively support personal and professional development
- ✧ Aggressively promote our products and services

DRAFT

## Integrity

**We will stand up for what we believe is right.**

*In action this means:*

- ✧ Tell the truth
- ✧ Respect confidentiality
- ✧ Do what we promise, and promise only what we can deliver
- ✧ Challenge statements/actions that don't support agreed-upon values
- ✧ Acknowledge mistakes
- ✧ Evaluate our own actions and motivations

DRAFT

## Human Dignity

**We recognize the value of every human being in our daily behaviors.**

*In action this means:*

- ✧ Encourage open and objective discussion
- ✧ Hear and try to meet people's needs without being judgmental
- ✧ Deal fairly with people
- ✧ Provide and accept constructive feedback and act on it
- ✧ Recognize accomplishments
- ✧ Celebrate diversity

DRAFT